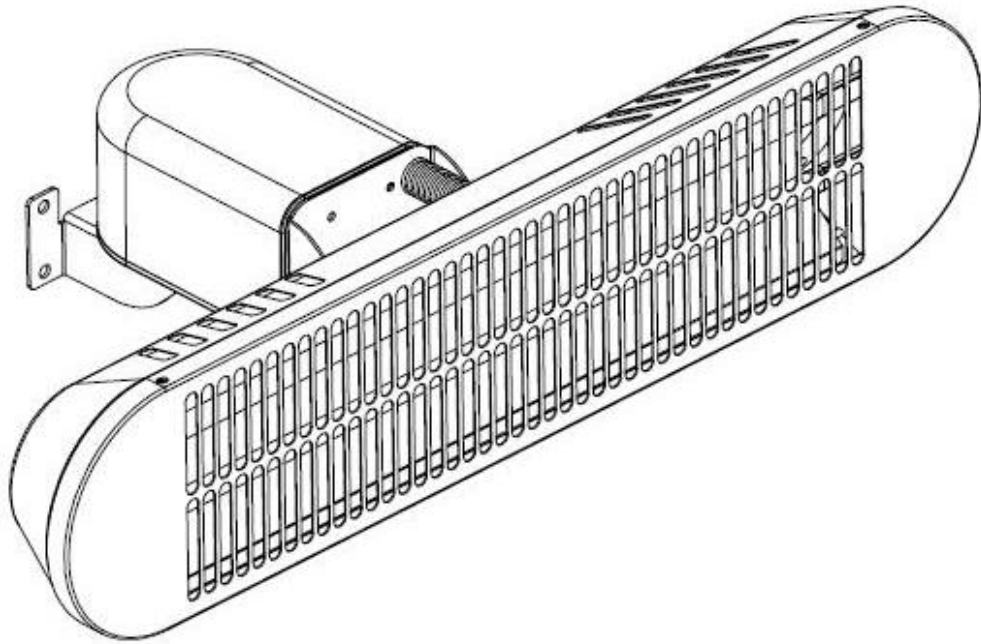


INSTRUCTION MANUAL

EX13019 Kindra Wall Mounted Patio Heater



The manual is part of heater, it contains important information, please keep for future reference, even if the heater changes owner. Repair should always be done by a qualified technician. Always contact your supplier first. Do not attempt to disable or modify this heater in any way.

FOR OUTDOOR USE ONLY.

**PLEASE READ THESE SAFETY INSTRUCTIONS CAREFULLY BEFORE INSTALLING
AND USING THE HEATER.**

The user accepts all risks of installing and using the heater. If the warnings and instructions are not followed in this manual, material damage, serious injury or even death may result. If you do not understand this manual, please contact your supplier.

WARNING

- This appliance shall not be used by children and people with reduced physical, sensory or mental capabilities.
- **CAUTION** — Some parts of this product can become very hot and cause burns. Particular attention must be given where children and vulnerable people are present. Keep the appliance and its cord out of reach of children.
- This heater is not intended for use in indoor locations. NEVER install the heater where it may fall into a bathtub or other water container. To protect against electrical hazards, DO NOT immerse in water or other liquids for cleaning. DO NOT use the heater in reach of a shower, bath or swimming pool. DO NOT touch the control panel with a wet hand.
- **DO NOT** cover the heater. Do not use the heater as a cloth drier or tower drier.
- Do not use the heater with a programmer, separate remote-control system or any other device that switches the heater automatically, since a fire risk exists if the heater is covered or positioned incorrectly.
- Do not install the heater close to curtains and other combustible materials such as curtains, marquees, flags plastic foils etc. Keep combustible materials, such as furniture, pillows, bedding, paper, clothes, and curtains at least 1m from the front of the heater and keep them away from the sides, top, and rear.
- Do not use in unventilated areas. Do not use where gas, petrol, paint or other flammable materials are stored.
- Do not push any items through, obstruct or cover the grills of the heater head.
- Do not touch the heater head during in use. The heater is extremely hot during operation. It keeps hot for a period after shutdown. Potential danger would occur when touching it during this period.
- Do not leave heater turned on and unattended, especially when children and or animals are in the vicinity.
- Keep at least 1m clearance in front of the heater and at least 30cm away from the ceiling.
- Never wrap the power cable around the heater. The power cable must always be completely unwound when the heater is to be used.
- Never unplug the heater by its power cable from the socket. Never move or lift the heater by pulling its power cable. Do not move the heater when it is connected to electrical supply.

- The heater must be handled with care, no violent vibration or hitting. Never use the heater when there are bad weather conditions like rain, snow, hail, or a thunderstorm.
- The heater must be securely mounted during operation.
- This heater is not equipped with a device to control room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
- Do not use the heater as a room, sauna or animal propagating and raising heater.

ASSEMBLY

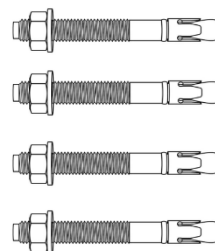
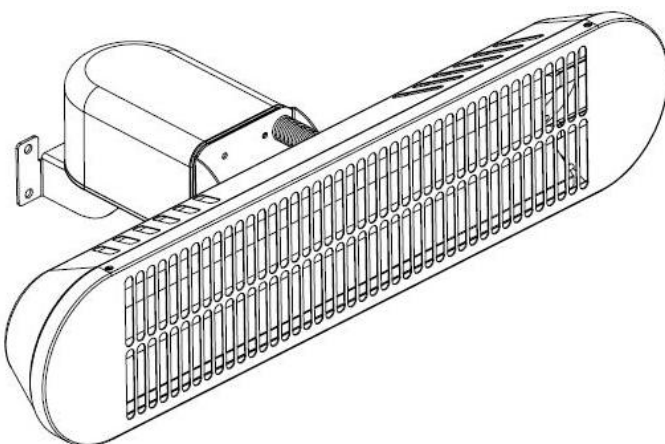
When unpacking, check the heater and its components for transport damage and make sure it's all there. Before assembling and using the device, remove protective packaging. Clear away the packing materials immediately. Do not operate any heater with a damaged cord or after the heater malfunctions or if it has been dropped or damaged in any manner.

If the supply cord is damaged, it must be repaired/replaced by a qualified person to avoid hazard. Always contact your supplier first. Do not attempt to disable or modify this heater in any way.

- **Do not** connect the heater to electric supply until all the assembly is done.
- **Do not** connect the heater to electrical supply if any of the components or power cord is damaged anyway. In case of any doubt, please contact the supplier.
- The heater **must** not be located immediately below a socket outlet.
- The heater **must** be installed at least 1.8m above the floor.
- After fixing to a wall or ceiling direction of radiation cannot be changed without the aid of a tool.

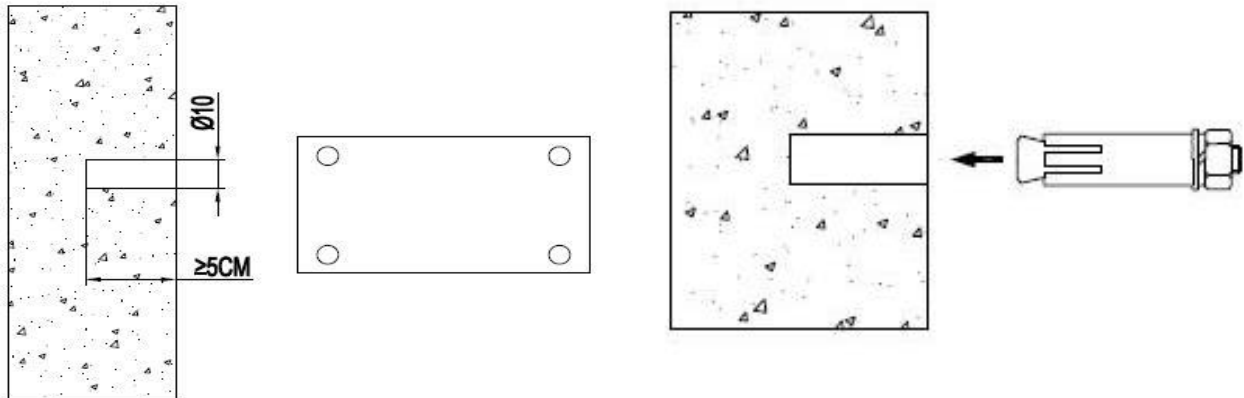
PART LIST

- 1pc Heater
- 4pcs Expandable bolts



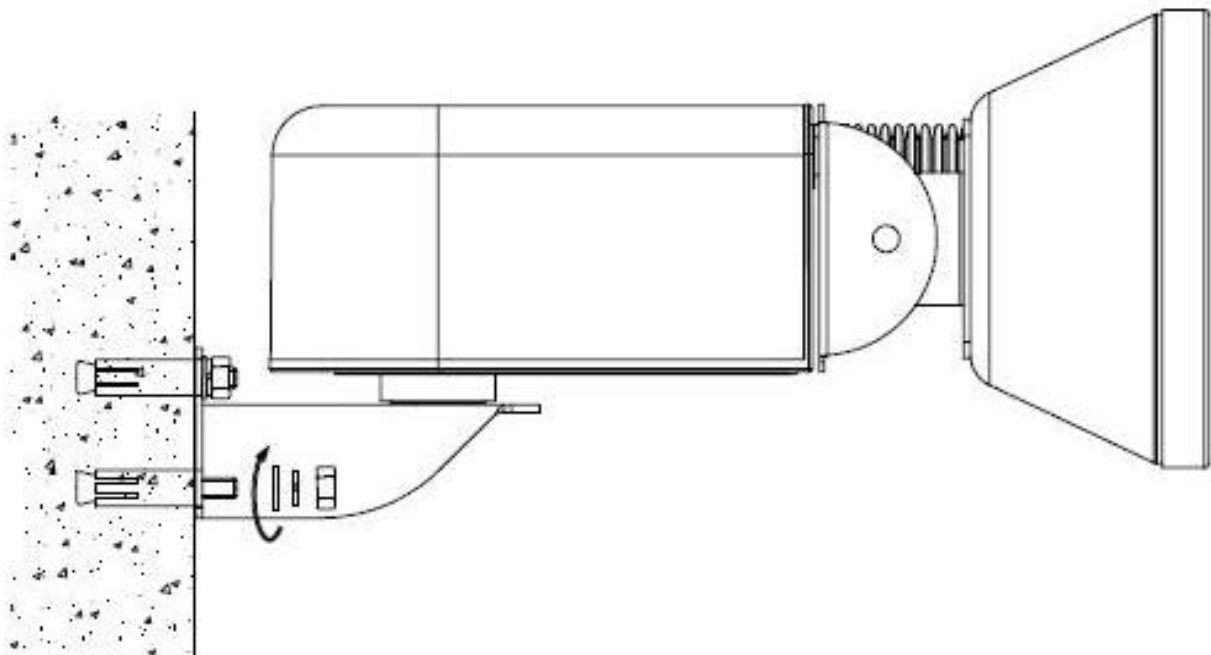
A: WALL MOUNTING

1. Mark and drill 4 holes in the diameter of 10mm on the wall.
2. Insert 4 expansion bolts into the holes, then align the heater onto the bolts, lock with 4 nuts tightly.



B: ANGLE ADJUSTMENT

Loosen the nuts on two sides so that you can adjust the heater for desired angle. Once happy, tighten the nuts.

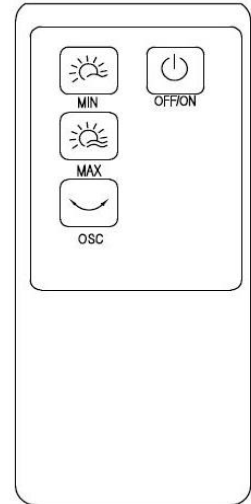


OPERATING WITH REMOTE CONTROL

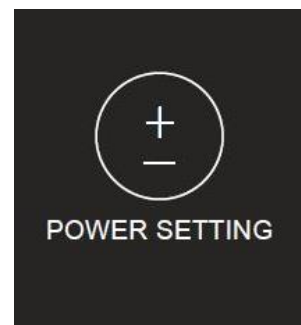
Firstly, Insert 2pcs AAA 1.5V batteries (NOT INCLUDED) in the remote control.

TURN HEATER ON/OFF WITH REMOTE CONTROLLER

1. Insert the plug into a socket
2. Turn on the rocker switch on heater.
3. Press ON/OFF on the remote controller to use the heater. To adjust power, press MIN, or MAX for desired heat.
4. To adjust direction, press OSC.
5. Press ON/OFF again on the remote controller to turn off your heater. For a long period of inactivity, turn off the switch on heater and pull the plug out.



Power setting on heater allows you to turn it **ON/OFF** or adjust the power manually. Oscillating function cannot be achieved via power setting.

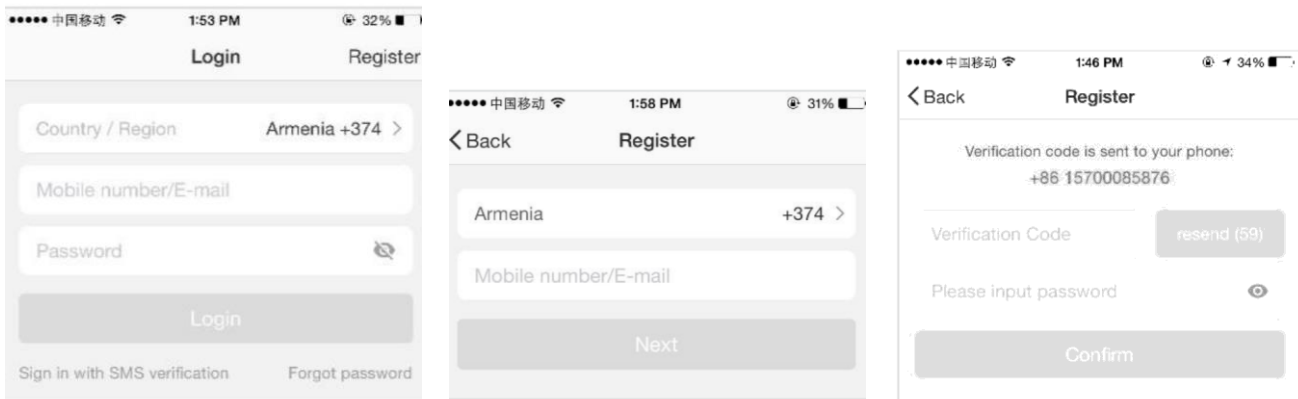


SETTING YOUR HEATER UP WITH WIFI

1. Download Tuya App by scanning the QR code below or search “Tuya” in the Apple App Store (iOS devices) or Google Play Store (Android devices).

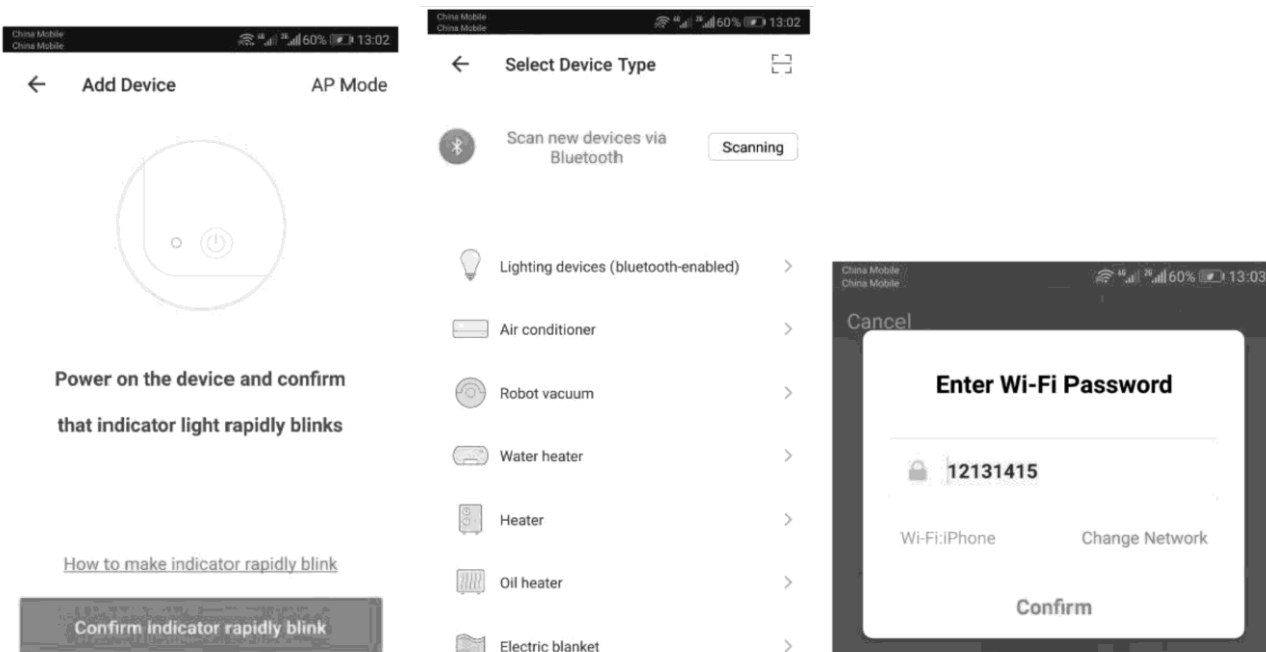


2. Download and install the app. Unless you already have a Tuya Smart account, you will need to create an account by tapping Register.

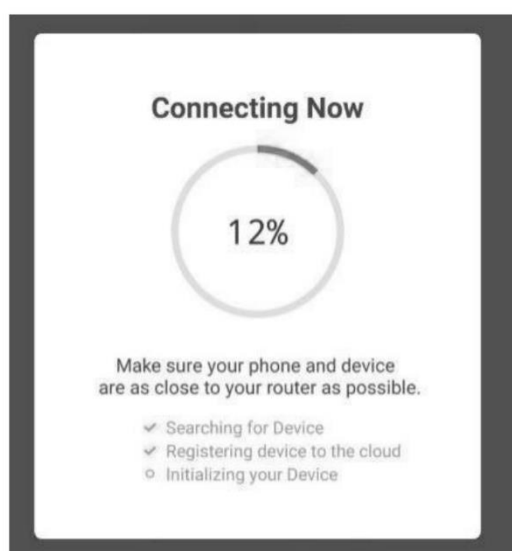


The device will automatically determine your country, although you can change this if necessary. Enter your phone number or email address. If you enter a phone number, a verification number will be sent to your phone: enter this number to verify, then create a password. If you enter your email address, you'll just need to create a password.

3. To add your heater to the app, first put the heater in WiFi connection mode. Turn on the rocker switch on heater. Press POWER SETTING on heater till you see LED flashes quickly. The heater is in WiFi connection mode when the LED is flashing. If the LED is not flashing, Press POWER SETTING for at least three seconds again.
4. Once LED is flashing, go to the app and press Add a Device. Select the device type (heater) and confirm that the indicator is flashing. You will then be prompted to enter your WiFi password. This allows the app to find your heater using your WiFi.



5. The app will then display its connecting screen.



NOTE: if the heater is failing to connect, press and hold POWER SETTING for three further seconds.

6. Once heater is set, you will hear a sound and LED stays on. The heater will appear in the application. Now you can use heater with your phone.

NOTE:

- After using the heater, it always must be turned off with rocker switch or remote controller and the power plug must be pulled out of the socket.
- **Always** allow the heater to cool completely before moving and storage.

MAINTENANCE

- Unplug the heater and let it cool down completely.
- Keep the heater clean. The outer shell may be cleaned with soft, damp cloth. You may use a mild detergent if necessary. After cleaning, dry the heater with a soft cloth.
- Do not use alcohol, gasoline, abrasive powders, furniture polish, or rough brushes to clean the heater. This may cause damage or deterioration to the surface of the heater.
- Do not immerse the heater in water or allow it to get wet.
- Wait till the heater is completely dry before use.
- Any type of maintenance or repairs including the replacement of heating tube should only be carried out by a qualified electrician or by a recommended service center.
- For a long time of inactivity, please protect the heater with a fabric cover from rain and dust.

SPECIFICATION

Power: 2000W (1000W/1000W), 220-240V / 50-60Hz

Lamp: Carbon fibre tube

Radiation area*: 10 - 30m²

** These values are indicative*

WARRANTY

If the heater will not operate, please check the following before seeking repair or service:

Check if electricity to the main fuse is working. Make certain that the power switch is turned on. If not, choose a setting.

The warranty expires immediately in the following cases:

- Failure to comply with the requirements listed in this manual;
- When the user causes changes to the heater including all components, the power cable or the included accessories.
- When subject to poor maintenance, negligence or abnormal use.

DISPOSAL

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your local authority or retailer for recycling advice.

STORING

1. Always disconnect the appliance, let it completely cool and clean it before storing.
2. To store, place the unit (with the instruction manual) inside the original carton and store in a dry and ventilated place.
3. Do not place any heavy items on top of carton during storage as this may damage the appliance.

SERVICE

Consult your supplier's Customer Service Department for repair and replacement of parts. Only Tandem technicians are authorised to supply spare parts.

Caution: Do not use spare parts that are not intended for this patio heater, use only original parts supplied by Tandem. If you use non-original parts, the warranty is invalid and you are exposing yourself to a dangerous situation.

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EU representative: Bonita Toys sl, Alicante 03002, Spain



Jack Stonehouse

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