

INSTRUCTION MANUAL

EX13018

Lunara Lampshade Patio Heater



Please read this manual thoroughly BEFORE assembling and using this product.

This manual should be kept with the heater for further reference, even if the heater changes owner. Repair should always be done by a qualified technician. Always contact your supplier first. Do not attempt to disable or modify this heater in any way.

Outdoor Use ONLY

SAFETY INSTRUCTIONS

PLEASE READ THESE SAFETY INSTRUCTIONS CAREFULLY BEFORE INSTALLING AND USING THE HEATER.

The user accepts all risks of installing and using the heater. If the warnings and instructions are not followed in this manual, material damage, serious injury or even death may result. If you do not understand this manual, please contact your supplier.

- Use is only intended for households as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury. The use of attachments not recommended or sold by unauthorised suppliers may cause hazards.
- This heater is not intended for use in indoor locations. NEVER install the heater where it may fall into a bathtub or other water container. To protect against electrical hazards, DO NOT immerse in water or other liquids. DO NOT use the heater in reach of a shower, bath or swimming pool.
- DO NOT touch the control panel with a wet hand.
- CAUTION — Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present. Keep the appliance and its cord out of reach of children.
- This appliance shall not be operated by children and people with reduced physical, sensory or mental capabilities.
- Never leave the heater operating and unattended.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire or damage the heater.
- This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by people not capable of leaving the room on their own, unless constant supervision is provided.
- Do not use the heater with a programmer, timer, separate remote-control system or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered or positioned incorrectly.
- Never use the heater as a dryer or to heat a sauna.
- Never use the heater for heating premises where animals stay.
- Take good care of the heater. Don't let the heater be subject to vibrations or shocks.
- Never use the heater when there are bad weather conditions like rain, snow, hail, or a thunderstorm. Pay attention that, no combustible material due to wind or other environmental influences covers or obstructs the appliance, such as curtains, marquees, flags, plastic foil etc
- These appliances must be supplied with proper voltage and frequency (AC 220-240V, 50-60Hz), and connected to an individual, properly grounded branch circuit, protected by a circuit breaker in accordance with wiring rules. The power cord of this appliance must be fastened with the chain; installation can only be carried out by qualified person to avoid a hazard.
- Do not operate any heater with a damaged cord or after the heater malfunctions, has been dropped or damaged in any manner. Return the heater to an authorised service facility for examination, electrical or

mechanical adjustment, or repair. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

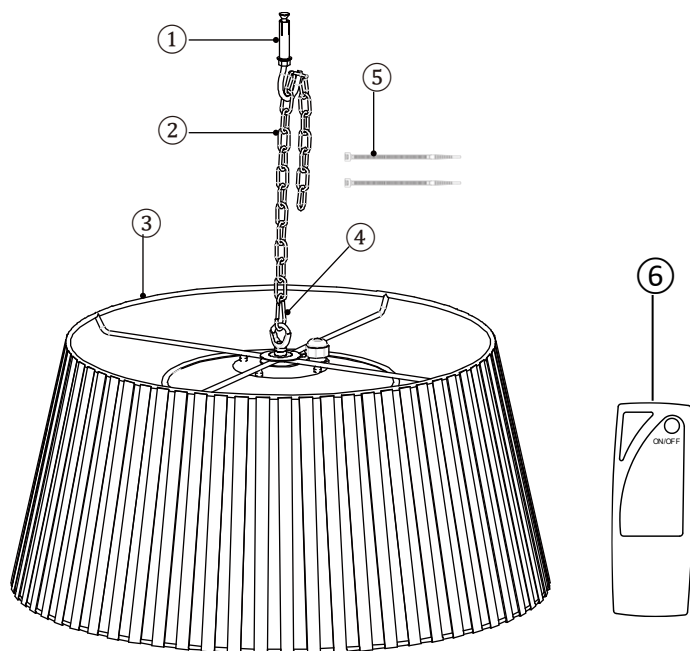
- Never unplug the heater by its power cable from the socket. Never move or lift the heater by pulling its power cable.
- Never wrap the power cable around the heater. The power cable must always be completely unwound when the heater is to be used.
- Do not run the cord under carpeting. Do not cover the cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- Always turn off the unit before moving or cleaning, or whenever the heater is not in use.
- DO NOT cover the heater. Keep combustible materials, such as furniture, pillows, bedding, paper, clothes, and curtains at least 1m from the front of the heater and keep them away from the sides, top, and rear.
- A heater has hot and arcing or sparking parts inside. Do not use in areas where gasoline, paint, explosive and/or flammable liquids are used or stored. Keep unit away from heated surfaces and open flames
- The heater must not be located immediately below a socket outlet.
- The heater must be installed at least 1.8 m above the floor.
- Keep at least 1m clearance in front of the heater.
- After fixing to a wall or ceiling direction of radiation cannot be changed without the aid of a tool.

ASSEMBLY INSTRUCTIONS

When unpacking check the heater and its components for transport damage and make sure it's all there. Before assembling and using the device, remove protective packaging. Clear away the packing materials immediately.

- The voltage available must not exceed the voltage stated in the specifications of the patio heater.
- Be careful during assembly. Do not touch live wires.
- Never insert the plug in the socket before the heater is completely assembled and installed.
- Avoid the use of an extension cord because the extension cord may overheat and cause a risk of fire.
- The power cable must never come in contact with the heater or hot parts of the heater. Keep the power cord at a safe distance.
- For safety reasons, you must be in a position to pull the plug from the socket immediately in a safe manner.
- Never install the heater on flammable materials like wood. Fire hazard!
- Connect to properly grounded outlets only.
- **Do not cover the rating/warning label when installing the heater.**

SUPPLIED PARTS



PART#	DESCRIPTION	QTY
1	Expansion hook	1
2	Chain	1
3	Heater	1
4	Carabiner	2
5	Cable ties	1
6	Remote control	1

ASSEMBLY

Attachment to a ceiling

The heater should be assembled to a concrete ceiling. The supplied mounting parts are not suitable for other surfaces.

1. Drill a hole with a diameter of 8mm in the ceiling.
2. Push the Expansion hook (1) in the drilled hole.
3. Tighten the hook firmly.
4. Hang the heater with the chain (2) and 2 Carabiners to the hook. Ensure that the distance between ceiling and the heater is at least 30cm. The height between the floor and the heater must be at least 1.8m.
5. Route the power cable alongside the chain to the socket. The power cable must be attached to the chain with a pull strap, but make sure it **does not** make contact with the first three links of the chain. The power cable must under no circumstances touch the heater. The heater should not be hung up by the power line.

Attachment to an outdoor permanent structure

Make sure the frame of the structure in which the heater is suspended, is sufficiently strong to support the weight of the heater.

Warning: Never install under a fabric roof. Keep away from any fabric, curtain and flammable material.

1. Hook the chain to the heater.
2. Wind the chain several times around the frame and attach the other end, just like the first, also to the heater. Make sure that the distance between the point of suspension and the heater is at least 30 cm. The height between the floor and the heater must be at least 1.80 m.
3. Make sure the heater hangs securely.

OPERATING INSTRUCTIONS

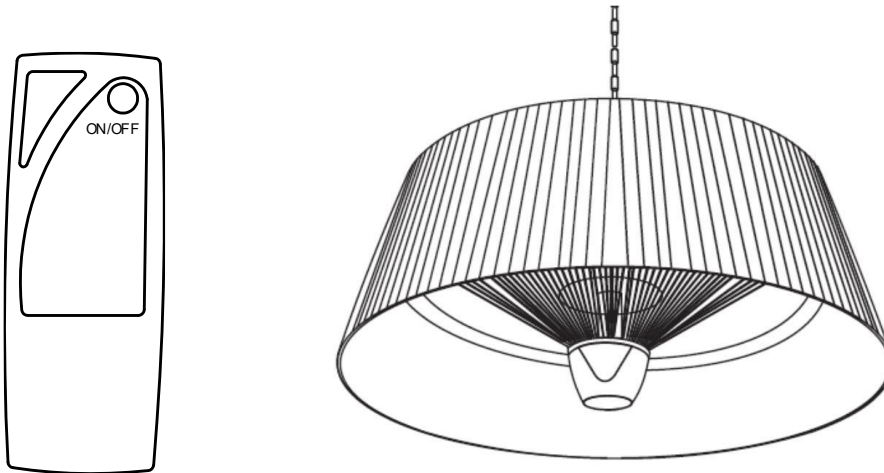
- Do a visual check of the patio heater, power cable and accessories before every use! If you notice damage, do not use the heater but contact your supplier.

OPERATING WITH REMOTE CONTROL

- Insert two AAA 1.5V batteries (NOT INCLUDED) in the remote control.
- Press on the button OFF/ON knob to switch on the heater

TURNING THE PATIO HEATER ON AND OFF

1. Turn the power switch off before plugging and unplugging the heater
2. Insert the plug into the socket.
3. Turn the power switch of the heater on.
4. Point the remote control directly at the sensor lens on your heater. And press ON/OFF on the remote controller to use the heater.
5. To turn off the heater, press ON/OFF button again on the remote controller. For a long period of inactivity, please turn off the switch on heater and pull the plug out.



NOTE: Always turn the power off and unplug the heater when it is not in use.

TECHNICAL SPECIFICATIONS

Voltage Rating 220V-240V, 50Hz – 60Hz

Power Consumption 1500W

IP IPX4

Radiation area* 8 -20m²

* These values are indicative

CLEANING AND MAINTENANCE

- In an environment with salty air such as at the seaside, corrosion occurs earlier than usual. Check the heater regularly on corroding parts and have those parts repaired immediately.
- Always turn off the Power switch and let the unit cool completely before maintenance.
- To keep the heater clean, the outer shell may be cleaned with a soft, damp cloth. You may use a mild detergent if necessary. After cleaning, dry the unit with a soft cloth.
- Do not use alcohol, gasoline, abrasive powders, furniture polish, or rough brushes to clean the heater.
- Although this heater is outdoor approved (balconies and patios), do not immerse the heater in water for your safety. Wait until the unit is completely dry before use.

WARRANTY

If the heater is not working, please check the following before seeking repair of service: Check if electricity to the main fuse is working. Make certain that the power switch is turned on. If not, choose a setting.

The warranty expires immediately in the following cases:

- Failure to comply with the requirements listed in this manual;
- When the user causes changes to the heater including all components, the power cable or the included accessories.
- When poor maintenance, negligence or abnormal use

SERVICE

Consult your supplier's Customer Service Department for repair and replacement of parts. Only Tandem technicians are authorised to supply spare parts.

Caution: Do not use spare parts that are not intended for this patio heater, use only original parts supplied by Tandem. If you use non-original parts, the warranty is invalid and you are exposing yourself to a dangerous situation.

Importer: Tandem Group Trading
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EU representative: Bonita Toys sl, Alicante 03002, Spain



Jack Stonehouse

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