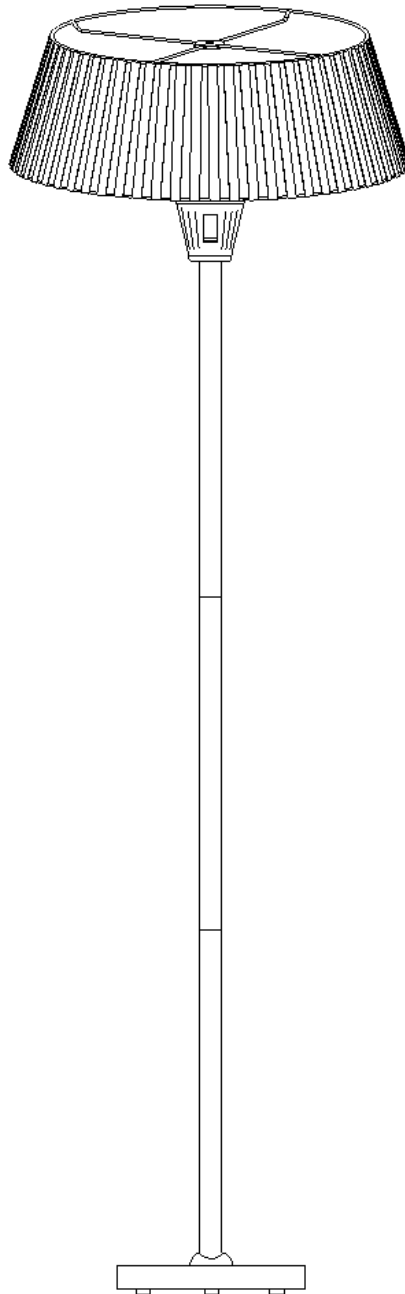


INSTRUCTION MANUAL

EX13016 Caldo Free Standing Patio Heater
EX13017 Solara Free Standing Patio Heater



FOR OUTDOOR USE ONLY.

The manual is part of heater, it contains important information, please keep for future reference, even if the heater changes owner.

Repair should always be done by a qualified technician. Always contact your dealer first. Do not attempt to disable or modify this heater in any way.

Please read this manual thoroughly BEFORE assembling and using this product.

The user accepts all risks of installing and using the heater. If the warnings and instructions are not followed in this manual, material damage, serious injury or even death may result. If you do not understand this manual, please contact your supplier.

IMPORTANT SAFETY INSTRUCTIONS:

- This appliance shall not be used by children and people with reduced physical, sensory or mental capabilities.
- **CAUTION** — Some parts of this product can become very hot and cause burns. Particular attention must be given where children and vulnerable people are present. Keep the appliance and its cord out of reach of children.
- This heater is not intended for use in indoor locations. NEVER install the heater where it may fall into a bathtub or other water container. To protect against electrical hazards, DO NOT immerse in water or other liquids. DO NOT use the heater in reach of a shower, bath or swimming pool.
- Always ensure that hands are dry before operating or adjusting any switch on the product or touching the plug and socket-outlet.
- Never leave the heater operating and unattended.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire or damage the heater.
- This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by people not capable of leaving the room on their own, unless constant supervision is provided.
- Do not use the heater with a programmer, timer, separate remote-control system or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered or positioned incorrectly.
- DO NOT cover the heater.
- Do NOT use the appliance near or pointing towards furniture/garden furniture, parasols, tent cloths, branches, flags, paper, clothing and other flammable objects. Maintain at least 1 meter distance between these objects and the appliance!
- A heater has hot and arcing or sparking parts inside. Do not use in areas where gasoline, paint, explosive and/or flammable liquids are used or stored. Keep unit away from heated surfaces and open flames
- Never use the heater as a dryer or to heat a sauna.
- Never use the heater for heating premises where animals stay
- Take good care of the heater. Don't let the heater be subject to vibrations or shocks.
- Never use the heater when there are bad weather conditions like rain, heavy humidity, snow, hail, or a thunderstorm. Pay attention that, no combustible material due to wind or other environmental influences covers or obstructs the appliance, such as curtains, marquees, flags, plastic foil etc
- Make sure the voltage is the same as that indicated on the rating plate of the appliance.
- Do not operate this appliance if the cable or plug becomes damaged. If the cord is damaged, it

must be replaced by the manufacturer, its service agent or similarly qualified person to avoid a hazard.

- Keep the appliance and cable away from sources of heat, sharp objects or anything that may cause damage.
- To disconnect the appliance, switch it “OFF”, and then remove the plug from outlet. Do not pull the cord to disconnect the plug.
- The heater must not be located immediately below a socket-outlet.
- To prevent a possible fire, do not block air intakes or exhaust in any manner.
- Do not leave this appliance unattended when it's in use.
- The most common cause of overheating is deposits of dust or fluff in the appliance. Ensure these deposits are removed regularly by disconnecting the appliance and vacuum cleaning air vents and grills.
- Do not place the heater on carpet, don't place the cable under carpets. Arrange cord away from traffic areas so that it will not be tripped over.
- Do not store away until the heater cools down, store the heater in cool dry location when not in use.
- Warning! Use the appliance only when it is firmly anchored to the ground!

INSTALLATION

When unpacking, check the heater and its components for transport damage and make sure it's all there. Before assembling and using the device, remove protective packaging. Clear away the packing materials immediately and keep out of reach of children. Do not operate any heater with a damaged cord or after the heater malfunctions or if it has been dropped or damaged in any manner

Make sure that no packaging materials around the 'head' of the spotlight (lamp, cap and switches) are left behind. Ensure a tidy workplace and keep flammable materials away.

- Install the heater under sufficient protection from rain or other projection of water.
- Ensure the appliance is switched off before connecting to the mains power supply.
- Switch off the power supply and disconnect from mains supply when not in use, before cleaning or other maintenance.
- Before turning on the heater, always make sure that it is dry
- Do not connect the heater to electricity before you have finished assembling it!
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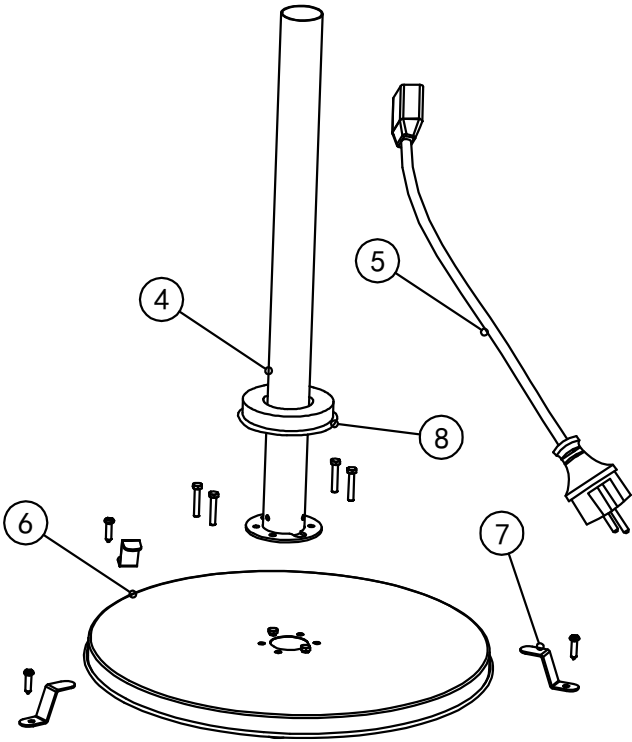
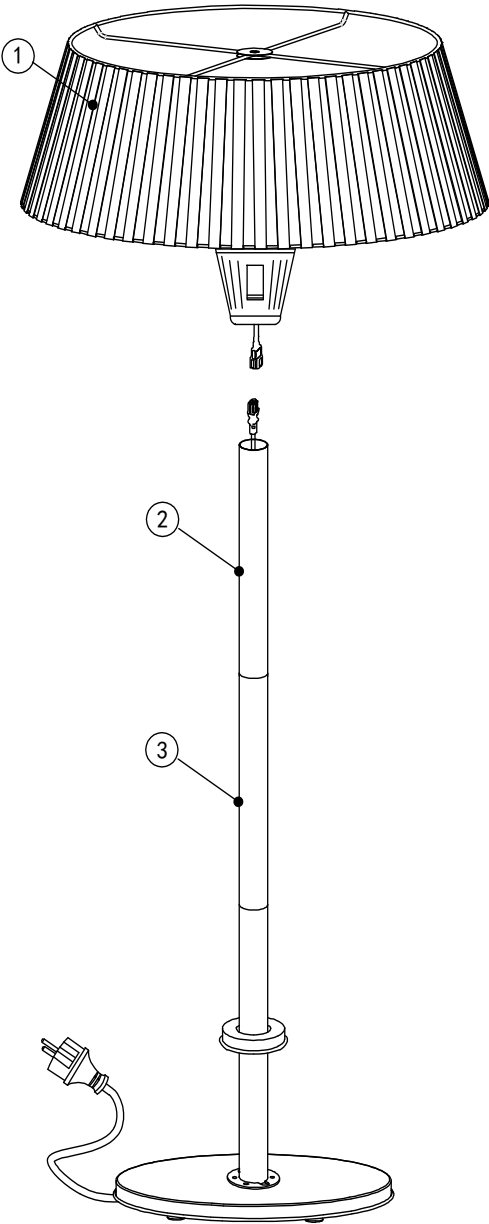
You will need a number of suitable wrenches to assemble the terrace heater.

Follow the instructions below step by step. If you have any doubts, consult your supplier.

PART LIST

PART #	DESCRIPTION	QTY
1	Heater with fiber cover	1
2	Upper pole	1
3	Middle Pole	1
4	Bottom Pole	1
5	Power Cord with plug	1
6	Bottom base	1
7	Anchor	3
8	Decorative ring	1

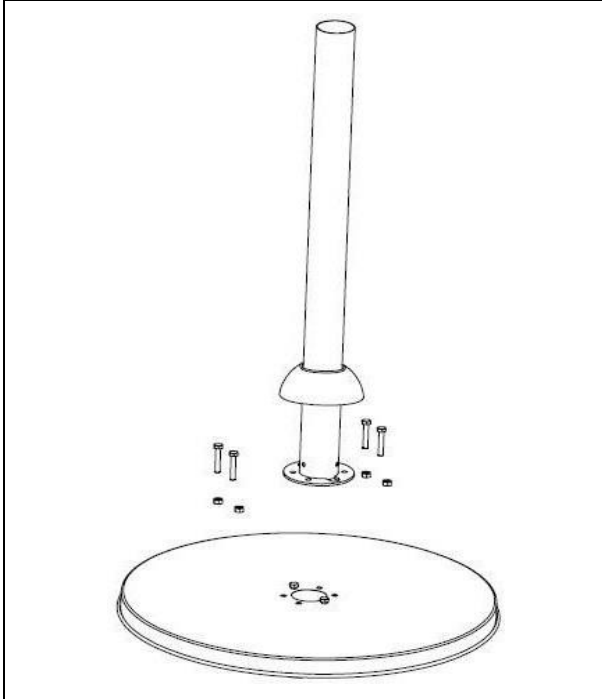
HARDWARE	DESCRIPTION	QTY
M6x35 screw		4
M6 Nut		4
M3.5x16 screw		2
M3.5x12 screw		2
Plastic plate		1
Expandable bolt		3
Protective lock/box		1
6mm hex key		1



ASSEMBLING

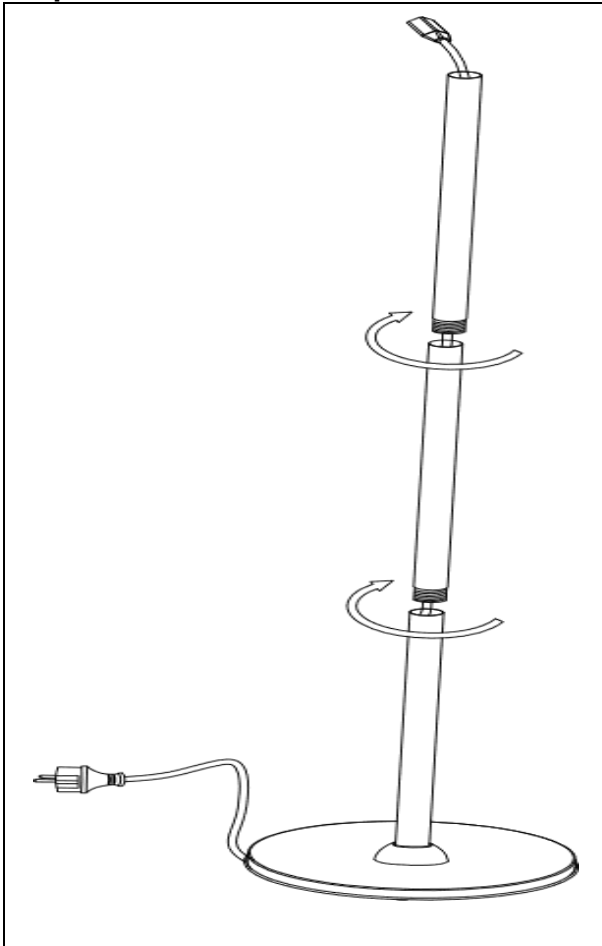
ATTENTION: Make sure that two people work together to assemble the terrace heater.

Step 1



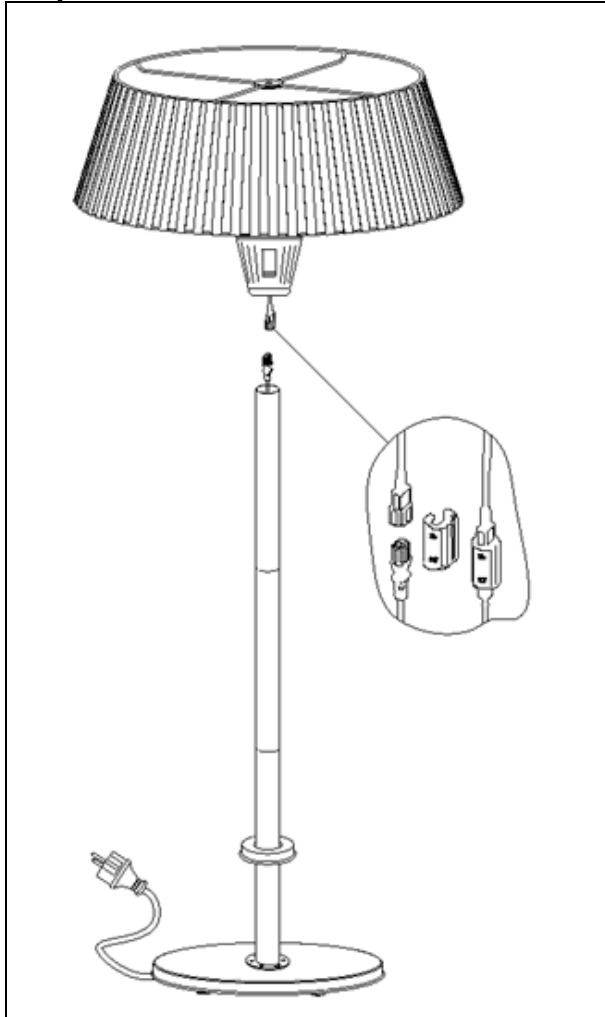
- Pull the power cord via the bottom side through the foot and the lower tube (the plug remains at the bottom side).
- Screw the lower tube tightly to the foot using 4pcs M6x35 screws and 4pcs Nuts. Make sure that the four nuts are at the underside of the foot.
- Place the decorative ring on the tube.

Step 2



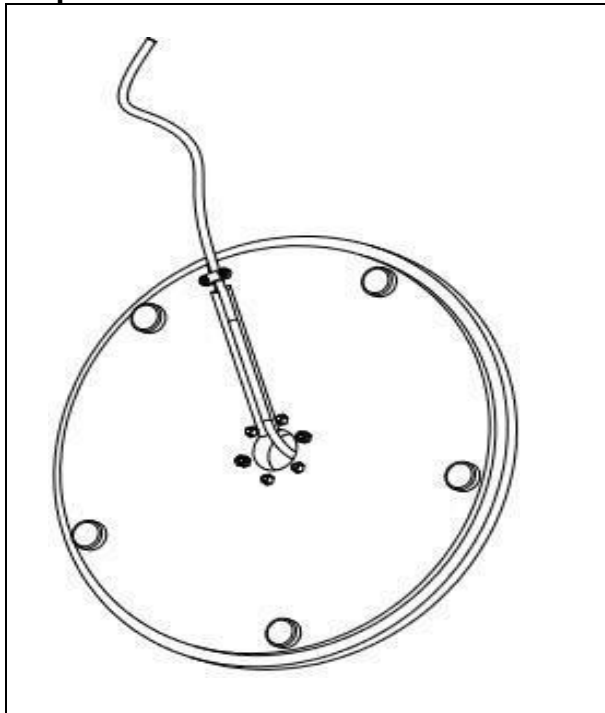
- Pull the power cord through the middle tube and screw the middle tube tightly to the lower tube.
- Subsequently, pull the power cord through the upper tube and screw the upper tube tightly to the middle tube.
- Pull the power cord carefully to the top.

Step 3



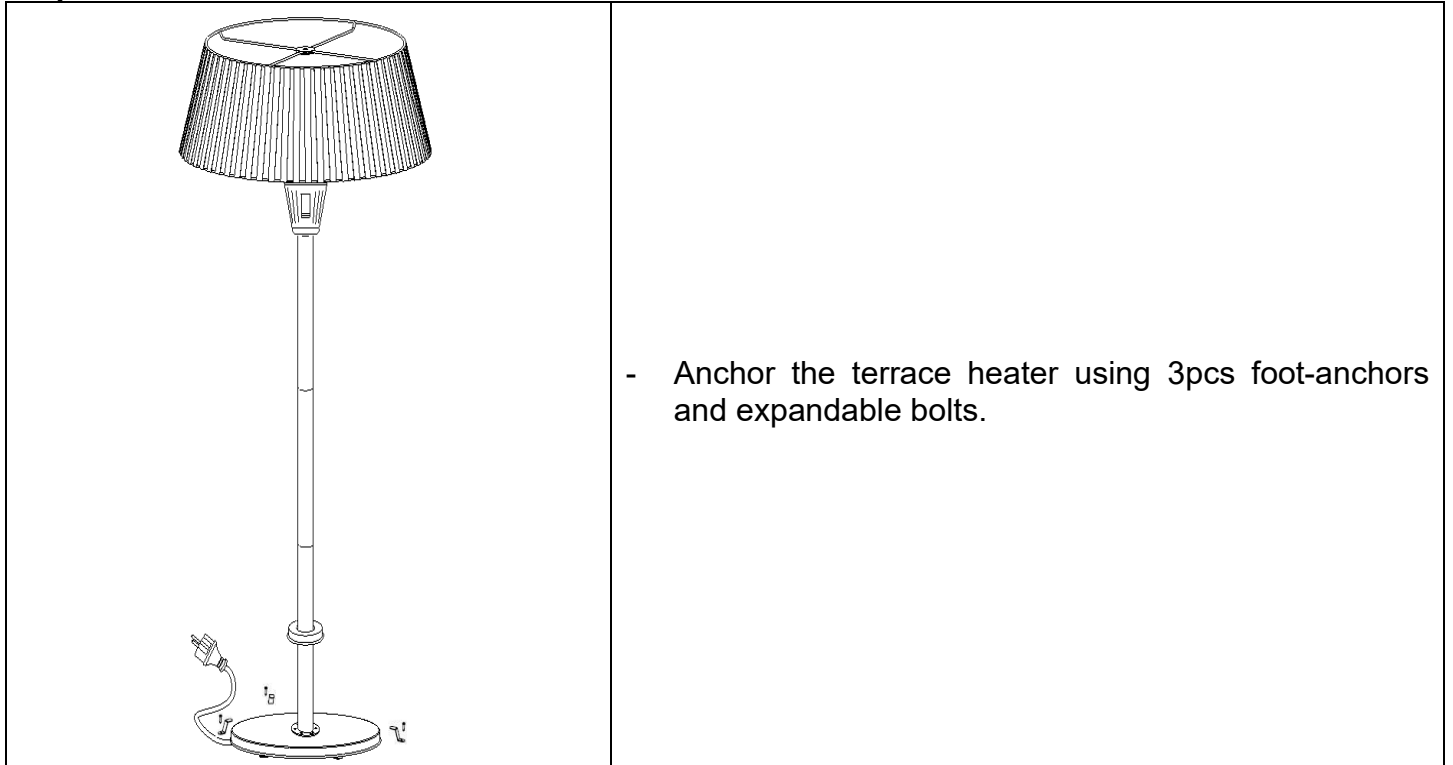
- Connect the power cord to the socket on the heating cap.
- Secure this connection using the protective lock/box (there is only one way to secure this).
- Slide the connection including the protective box back into the upper tube.
- Align the heating cap with the upper tube and screw them to each other with 2pcs M3.5x12 self-tapping screws.

Step 4



- Hold the terrace heater firmly and latch the power cord in the groove at the underside of the foot using the plastic plate and 2pcs M3.5x16 self-tapping screws.

Step 5



Your terrace heater is ready for use!

Warning! Do not connect the terrace heater to the electricity grid if you notice any damage (whether to the heater, the cable or the plug) and **not** before you finished assembling it!

Putting into operation and control

Prior to every usage, check:

- Whether the appliance shows any signs of damage, if so, do not use.
- Whether the appliance is still assembled firmly. Wind, rain and gravity could loosen the fastenings in the long term.
- Whether the socket that you want to use:
 - Is earthed.
 - Has the correct voltage (220-240V~50-60Hz)
 - Is located at a safe and dry place.

If everything is in order, you can insert the plug into the socket and set the main switch to 'I'. This unit is equipped with two switches for 3 settings.

Left: 800W

Right: 1200W

TECHNICAL DATA

Connection voltage	220-240V~ 50-60Hz
Power	2000 Watt
Insulation class	IPX4
Remote control	NO
Product size	74x74x207 cm

TIP-OFF SAFETY DEVICE

This appliance is provided with a safety device which will switch off the heater in case of accidental tipping.

If you want to reset, disconnect the plug from the power for a few minutes first, remove the cause of tipping, then plug the appliance in again. If it still cannot be reset, ask a qualified technician to check and repair.

MAINTENANCE

1. Always disconnect the appliance and let it completely cool before any maintenance.
2. Use a vacuum cleaner to remove dust on grills.
3. Clean the outside of the unit with a damp cloth and then dry it with a dry cloth. Never immerse the unit in water, nor let water drip into the unit.

WARRANTY

If the heater is not working, please check the following before seeking repair of service: Check if electricity to the main fuse is working. Make certain that the power switch is turned on. If not, choose a setting.

The warranty expires immediately in the following cases:

- Failure to comply with the requirements listed in this manual;
- When the user causes changes to the heater including all components, the power cable or the included accessories.
- When subject to poor maintenance, negligence or abnormal use.

STORING

1. Always disconnect the appliance, let it completely cool and clean it before storing.
2. To store, place the unit (with the instruction manual) inside the original carton and store in a dry and ventilated place.
3. Do not place any heavy items on top of carton during storing as this may damage the appliance.

SERVICE

Consult your supplier's Customer Service Department for repair and replacement of parts. Only Tandem technicians are authorised to supply spare parts.

Caution: Do not use spare parts that are not intended for this patio heater, use only original parts supplied by Tandem. If you use non-original parts, the warranty is invalid and you are exposing yourself to a dangerous situation.

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